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Vivek Gupta
Vice President
Tanmay Maheshwari
Honorary Treasurer

PRGI/39

Date: 08.05.2024

To: All Member Publications

Sub: Facilitation Desk by PRGI at INS Building, Delhi

Dear All,

Greetings from the INS Secretariat!!

This is to inform you that the Society vide letter no. PRGI/40 dated 07.05.2024 had sent a communication to the Press Registrar General of India regarding the technical glitches being faced by the member publications while registering with Press Sewa Portal (copy attached).

In this connection, the Society has received a response from Mr. Bhupendra Kainthola, Press Registrar General of India informing that keeping in mind the challenges being faced by the member publications while registering their profile or making payments towards penalties or dealing with data mismatch etc., PRGI has decided to set up a **Facilitation Desk in the Conference Hall, Ground Floor, INS Building, Delhi.**

The desk would function from 2:30 PM to 6:00 PM on Monday, 13th May 2024.

Please note that the facility will address **only Press Sewa Portal related issues**, and not for pendency related to old cases which are being expeditiously disposed-off by PRGI.

We encourage Member Publications to take advantage of this opportunity provided by PRGI to resolve their Press Sewa Portal related issues/problems, if any.

Best regards,

Mary Paul
Secretary General

Rakesh Sharma
President



M.V. Shreyams Kumar
Deputy President
Vivek Gupta
Vice President
Tanmay Maheshwari
Honorary Treasurer
Mary Paul
Secretary General

PRGI/40

Date: 07.05.2024

Shri Ranjith Chandran M. R.
Deputy Press Registrar General
Press Registrar General of India,
9th Floor, Soochna Bhawan,
Near CGO Complex
Lodhi Road,
New Delhi - 110003

Sub: Press Sewa Portal - Technical Glitches

Dear Sir,

Greetings from the Indian Newspaper Society!!

I would like to bring to your kind attention that several Publishers are facing various challenges to register on the Press Sewa Portal.

It has been reported by a number of publishers that they are encountering issues while registering their profile with Press Sewa Portal on account of technical glitches in CDAC. As a result, these publishers are unable to make requisite online payments towards the accrued penalties, if any, as per advisory no. 9 dated 03.05.2024 issued by the office of the Press Registrar General of India (PRGI). Further, it is also learnt that on registering the profile of the publication, the data shown therein is incorrect.

I wish to emphasize the critical importance of rectifying this technical issue promptly to ensure that the affected publishers can fulfill their obligations as required. It is pertinent to mention here that the inability to register on the Press Sewa Portal due to technical constraints must not impede the resolution of pending PRGI related applications and the compliance requirements.

Therefore, I kindly request your immediate intervention and action to address the reported technical glitches. It is imperative that publishers are provided with a functional and user-friendly platform to comply with the regulatory guidelines.

Please consider this matter with urgency, as timely resolution will benefit both the affected publishers and the regulatory process.

Yours sincerely,

Rakesh Sharma
President, INS

CC: Shri Bhupendra Kainthola
Principal Director General
Press Registrar General of India,
9th Floor, Soochna Bhawan, Near CGO Complex, Lodhi Road New Delhi - 110003.